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Camping Les Châtaigniers ☆☆☆

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Agréé Gîtes de France
Camping Qualité

Bylaws

- 1) In order to enter, pitch up and stay on the grounds (private property), one must be authorised by the Management and accept to comply with the present bylaws and for the agreed duration.
- 2) Anyone whose tent, vehicle or caravan constitutes his/her place of residence cannot be admitted as a tourist. No designation for an address of service can be accepted.
- 3) The access to the campsite is strictly forbidden to salesmen, peddlers, pollsters, canvassers, fundraisers. Religious, political proselytism etc... is not allowed.
- 4) **OPENING HOURS OF THE RECEPTION DESK:**
 - a. Open from 8.30am – 12.30pm and from 3.00pm – 9.00pm (middle and high season).
 - b. Open from 6.30pm – 7.30pm during the low season. The owners are available at their home.
- 5) At the **RECEPTION DESK:**
Information on the conditions of admission, prices and services in the campsite can be found. Information regarding the sports facilities, tourist treasures of the valley, advice on excursions, all useful addresses and timetables: trains, coaches, doctors, garages, taxis, etc...
- 6) **REGISTRATION:**
Anyone staying even for one night must register with the campsite prior to it (ID card, vaccination book for pets) and pitch up on the area designated by the Manager in agreement the holidaymaker.
- 7) **PAYMENT of the STAY:**
 - a. For booked pitches: the stay is to be settled the day before your departure (cash).
 - b. For the rental of chalets, mobile homes, caravans, the stay is to be settled on arrival at the campsite (cash).
- 8) **PITCHING UP:**
The tent, caravan, car or camper van shall be located on the pitch agreed when registering. Any tent, caravan etc... left unattended on the pitch shall pay the charges normally set without any reduction (except in the event of the express agreement of the Management).
- 9) **VEHICLES:**
Cars, motor bikes, camper vans, bicycles must drive very slowly (5 km/h); their parking must not hinder traffic nor use free pitches other than those allocated to them. The washing of vehicles in the campsite is forbidden. At night, vehicles can drive in the campsite but very discretely (no radio, quiet closing of the doors, do not let the engine run...)
Only cars belonging to campers can access the campsite (unless otherwise informed by the Management).
- 10) **VISITORS:**
Upon each visit, visitors must present themselves to the reception desk. They are only admitted under the responsibility of the holidaymakers who welcome them. They will have to pay the charge indicated on the price list. Their vehicle must be parked in an area agreed with the Management. Access to pool their is not allowed.
- 11) **HYGIENE and DRESS:**
The campsite 'Les Châtaigniers' is renowned for its calm, its convivial and family atmosphere, the cleanliness of the sanitary installations and of the grounds. We absolutely wish to keep these assets for the comfort of your holidays. So everyone is concerned by them:
 - a. Everyone must refrain from doing anything that could take away from the cleanliness and the appearance of the grounds and sanitary installations.
 - b. Do not throw waste water on the ground or in the bushes.

- c. Household refuse, waste, empty bottles and papers must be disposed of in the appropriate containers (selective sorting in place: yellow bins (plastics, papers etc...), containers in the village (glass: bottles, jars...), green bins (other refuse).
- d. When you leave, your pitch must be free from any refuse.
- e. Pets must be kept on leash in the campsite and on the pitch. They can be left tied up on their own or in the caravan, tent or car if they are used to it and do not show their annoyance by barking, crying etc...
- f. Washing on the line is tolerated but must remain discrete and not disturb the neighbours.
- g. Washing-up and the washing of clothes are only allowed in the appropriate sinks.
- h. Any damage shall be paid for by the person that caused it. Plants must be respected by all (pets and children included) as well as the sanitary installations.
- i. Pets are not allowed in the sanitary installations.
- j. Children under 7 must imperatively be accompanied by their parents to the sanitary installations.

12) GAMES:

- a. Children remain under the full responsibility of their parents, children under 6 must be watched at all times.
- b. No violent game is allowed in the campsite.
- c. Noisy games and meals are not allowed in the meeting room/TV room. Board games put at your disposal are subject to the agreement of the reception desk. They must be put away after use.

13) SWIMMING POOL (open from 11.00 am - 12.30pm and from 2.00pm – 8.00 pm in middle and summer high season)

For security and hygiene reasons:

- a. Children must be watched and are under the full responsibility of their parents.
- b. No shoes allowed in the swimming pool.
- c. Drinking and eating forbidden.
- d. No leaning or pulling of the barrier surrounding the pool.
- e. Diving forbidden (depth: 1.40 m).

14) NOISE:

Silence is obligatory between 10.00 pm and 7.00 am. During the day and at night, everyone is insistently requested not to make any noise and have loud discussions that could disturb the immediate neighbours. Radios, tape players, television sets must be adjusted on the lowest volume possible. At night, cars must remain discrete, particularly doors must not be slammed.

15) SECURITY – THEFT:

The Management is disclaiming all liability concerning thefts, accidents, incidents between users.

16) FIRE and PROTECTION:

- a. A first aid kit is located at the reception desk.
- b. Advise immediately the reception desk if you notice suspicious fires or smokes.
- c. In the event of a fire, fire extinguishers are at your disposal in the campsite.
- d. Caravans must be equipped with an individual fire extinguisher.

17) THE MANAGER of THE CAMPSITE:

Makes sure that the present bylaws are respected and has the duty to punish any breach.

18) SUGGESTIONS and COMPLAINTS: will be gladly taken into consideration. Please date and sign them, state your name and address and give them at the reception desk. Thank you.

In _____
On _____

Signature (preceded by ‘Read and approved’)